



## Robocall Mitigation Notice

Dear Valued Customer:

To help prevent illegal robocalls from originating on our network, Appalachian Communications has implemented robocall mitigation measures. These include monitoring our network and verifying that calls originate from valid numbers assigned to authorized Appalachian Communications customers.

Voice service users are strictly prohibited from placing illegal or spoofed robocalls intended to defraud, cause harm, or unlawfully obtain anything of value.

Any violation of these terms may result in suspension or termination of services.

To report suspected illegal robocalls, please email **[support@appalachian.net](mailto:support@appalachian.net)**.